Sen. Charles “Chuck” Schumer  
322 Hart Senate Office Building  
Washington DC 20510  
202-224-6542

January 23, 2017

Dear Senator Schumer:

The Project on Predatory Student Lending recently filed a claim in the bankruptcy case of ITT on behalf of former students. The basis of the claim, in addition to the allegations and evidence developed by federal enforcement agencies, state Attorneys General, and former ITT employees, is the testimony of over 2000 former ITT students. This testimony presents a consistent picture of ITT’s systematic deceptive recruiting and financial aid practices.

Over the last decade of its existence, ITT took in over $8 billion in federal student aid, the majority of which came in the form of federal student loans. This allocation has not been a good investment for students or taxpayers. ITT used federal funds to promote its programs through false advertising and coercive sales tactics. ITT’s investment in education was dwarfed by its expenditures on advertising and executive compensation.

The results speak for themselves. Data from 2014 show that on average, ITT graduates earn on average the same or less than high school graduates with no college education. Approximately one in five ITT students defaults on their federal student loans within three years. Of the remaining non-defaulted ITT borrowers, less than half have repaid a single dollar of the principal of their loan balance.

To illustrate how ITT’s unfair and deceptive acts and practices have affected your constituents, we have attached a copy of the complaint that has been filed, along with the accompanying testimony from your constituents in New York who attended ITT. These statements represent just a sample of the harm ITT inflicted on your constituents, countless others in your district, and many more across the country.

As you know, federal law provides for student loan debt relief for students whose schools misled them or engaged in other misconduct. Please help your constituents, former students of ITT, get the federal student loan relief that they deserve. Ask the Department of Education to forgive federal student loans for former students of ITT.

Respectfully,

Project on Predatory Student Lending  
Legal Services Center of Harvard Law School
"My first term at ITT was great. I had some great teachers that really seemed to care about me... I was a little thrown off by the fact that I felt like I was sold an education on day one, but I rolled with it. Something was fishy to me though when I overheard my best teacher telling someone that he was not being renewed to come back the next term - he was being let go because he gave students the grades that they earned and didn't just pass people. I worked hard to balance my life and my education, but the teachers were obviously told to pass all students and were let go if they didn't. I saw teachers actually give students the answer key to the exams. How's that for higher education." (ID 8156)

"I had only $10k left before I hit my loan cap. That was gone in no time when I tried to continue my education at a state school." (ID 8156)

"I don't think they ever told me exactly what they were doing and all of a sudden I was asked to sign paperwork for a Peaks Loan. I didn't know I needed a Peaks Loan and had never heard of them... They told me if I didn't sign all the hard work that I had already done would be lost because I would not be able to attend the school anymore and my credits wouldn't transfer. This was when I had already finished half of my program. So, obviously I signed it and continued. I had worked hard and wanted to reward of a degree and that high salary they kept talking about." (ID 8156)

"I feel that when employers see my resume first and they see that I attended ITT before they even see my portfolio they throw it away. My teachers all told me that they felt that I was the most talented and they knew that I was going to succeed but I'm not succeeding at all in my field. How can I when no one will give me a chance? ITT is a JOKE and they should be shut down" (ID 6075)

"They lied about a number of other things. Saying that the career center would be open, but when I was attending it was NEVER opened, since 2011 I have never worked in my desired field, still struggling trying to get into it." (ID 6075)

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1 In re ITT ESI, No. 16-07207-JMC-7A (Bankr. S.D. Ind. filed Sept. 16, 2016).
"I basically spent $40,000 to go on YouTube to teach myself the programs during my freetime."

(ID 6075)

"I graduated the top of my class in the electronics field. Degree was in electronic,s technologies. Wanted to go on to a bachelors degree as at the time my campus didn't have a bachelors program. Was promised that my credits would transfer. No state collage took any of those credits even though they were all "a"s. I already had a career in the aviation field but wanted the degree to move ahead into the avionics field and get out of the poverty income range. That never happened, non did I find any job in the electronics field as the economy was depressed and there were few company's hiring for jobs in that field. Those that did, were jobs that were low income and requiring nothing but a high school education. All this was compleatly contradictory to the promise that grads from that programs could easily find a job starting around 36k a year... I work full time and have never to date broke the 26k mark. I have paid back half of my loans, but the amount represents an average of 10% of my total income and I support four people." (ID 9316)

"As a stay at home mom at the time I was thrilled to hear of a technical school I could attend 100% online. Talking to an advisor assured me I would get hired before state school and county college applicants because this was a specialized technical institution. I was also given extremely impressive job percentage placement from current and past graduating classes. I was promised a job advisor that nearly guaranteed me job placement by the time I graduated." (ID 8766)
"I then went to my local agencies for job placement (wanting to start at the bottom in hopes to work my way up) to find out my credits can not be used because the school lacked the proper accreditation. I was also told by my advisor I could transfer my credits to a local university if I ever chose to go that route. They all but laughed at me when I applied and would have had to start from scratch. Absolutely no credits would transfer to any college. None. I tried applying and they say ITT TECH, and it was like a joke. I was all but laughed at." (ID 8766)

"When I had called for information regarding the school, I was (stupid me) signed up within 5 mins. [] I was told all I need to worry about is I pay nothing until 6 months after i graduate, then I would be informed of what my interest ect..would be at that point. Again, not thinking it would be legal for them to rip me off, and it being a federal loan I thought nothing of it. He said he would make sure (being a single mom) he had me getting many grants so my actual loans would be minimal. I remember doing a "virtual signature" one time and I was done. I assumed if there was more than 1 paper to sign, the same signature would be used." (ID 8766)

"I wanted to pursue a Bachelors degree, no credits would transfer from ITT Tech and that would cause me to have to start form scratch, with the loans I already had and trying to work to pay them off, that wasnt a feasible option." (ID 8496)

"I was not fully aware of the cost of the program, tuition numbers were not provided to me until I had signed my letter of intent to enroll, which at that point I assumed was legal contract. I also did not realize that I would receive very little Federal Aid and a very high percentage of my tuition would be through federal and private loans." (ID 8496)

"I feel like I was defrauded. The school barely got me in the door of jobs in my field of study. The only reason I got to where I am today is due to work experience and self knowledge I had to teach myself. I've had A LOT potential jobs basically not even give me a chance or bother calling me back because they saw ITT tech on my resume. I've seen this same thing happen to many people who attended that school. I've seen people in hiring roles at companies flat out say that when they saw resumes with ITT tech listed on them, they would throw them right in the the garbage and not think twice. The only reason I was able to get into certain jobs was due to friends/contacts who were currently in that job and was able to help get me in. This was always very embarrassing for people think think that low of me because of the school I attended. I feel like I was looked over for so many opportunities in my career because of the school I attended which was listed on my resume. It took me almost 8-9 years to actually find a decent paying job in my field, and again it was only due to the experience from previous jobs and the things I learned on my own, which ITT had no part." (ID 8494)

"Upon signing up for ITT I was told that I will have a guarantee job placement. I was shown a list of salaries pass students were making in my field of study, so Ill be making the same or more. I was told that I will have all the support I need in my job search as the school works in
businesses in and around the area so getting a job would not be any problems." (ID 8379)

"I was unable to use any of my 96 credits earned from ITT as know schools accept them." (ID 8379)

"I am always stressing feeling depressed I cant further my education, I have a degree I cant use to better myself. I cant keep a relationship because am always too emotional." (ID 8379)

"I finally got into another school but had to drop out due to not being able to get enough money due to the amount in loan I owe ITT." (ID 8379)

"I was told that upon graduating I would owe know more than $26000. The total amount for my two years was never told to me in a correct amount, I was told ill owe a minimum of 10000-15000 less than what I got hit with after graduation." (ID 8379)

"It was never explained to me that I would have private and federal was different they explained it to me as if they were the samething." (ID 8379)

"False promises of 97% job placement rate in field of study making X amount . However most of the class did not graduate or receive and employment or aid from the school." (ID 7844)

"It was very unclear on the total cost of the program until you made it all the way through. They would usually just show you cost per semester." (ID 7844)

"Told me that they guaranteed job placement in my field with starting salary at $55,000. Told me that their career councilors were there to make sure it happened." (ID 7683)

"Was told that we would all graduate ready to take the Cisco CCNA certification and that they would help us to sign up for it. Course work provided in school didn't cover over half the stuff on the exam." (ID 7683)

"Took out personal loans without my consent or signature. Received loan information after loan was granted, not given a choice as to where or rates given for loans." (ID 7683)

"After entering the field, I found most of the material and equipment used in the course of my education was outdated." (ID 9462)
"Most if not all my credits will not transfer to a school with a similar field of study." (ID 9462)

"My current debt is too much for me to think about continuing my education." (ID 9462)

"I have 2 sets of loans, one set of government student loans and a temporary credit account from ITT. I had very little communication about the loans past the initial financial meeting." (ID 9462)

"Promised job placement from recruiters on campus that would come. They said 100% placement in my field after graduation or sometimes before. Salaries to start around 70k per year entry level. The recruiters were just regular employees of student services and they did nothing to help find jobs for you." (ID 9435)

"They said the program entirely costed 22k for the 2 years not 22000 per year adding up to almost $44,000 when i could have went to community college for 5k per year." (ID 9435)

"A good portion of the loans I ended up with where never fully disclosed to me. There was a larger private loan that I dont remember ever consenting on that I found out about after graduating." (ID 9424)

"I went to ITT Technical Institute to meet with one of the recruiters to discuss what options and programs were available. I was told they had over 90% job placement rates and that of these placements they average over $50,000.00 a year salary to start. Now that I'm out of ITT Tech I know that they were completely misleading about the salary and job placements. ITT Tech was not helpful whatsoever in finding a Job in my field of study. They were extremely difficult to meet with, when you did finally meet with someone they rushed you through and got nothing accomplished." (ID 9360)

"ITT Tech claimed that during or soon after completing my program that I would be able to attempt and successfully take Certification exams in my field. This was 100% not true. ITT Tech's curriculum was no where near what is needed to pass even the most entry level certifications in my field of study. Not only was the curriculum not up to par, but it was missing a substantial amount of information and classes to pass entry level certifications." (ID 9360)

"I wanted to further my education with one of the colleges in the Buffalo area but unfortunately none of the credits from ITT Technical Institute will actually transfer, thus requiring me to essentially start at square one as if I had never attended college." (ID 9360)
"My family is unable to maintain a standard of living that we should have (and was promised) by attending ITT Technical Institute. We’re unable to fully pay all of the ITT Tech concurrently because of the amount of the payments that are due each month. Since we can't pay all of the loans concurrently some of them are currently in forbearance, gaining even more interest which means even longer for us to pay back and struggle with. We have to often split up necessary bills each month just to make the payment without being late (gas, electric, etc.). [ ] Stress has been the largest factor. Stress on my wife and myself have cause fights over money, bills not being payed, not being able to further my education, etc." (ID 9360)

"Due to the high amount of student loans that ITT Tech has put on me I am unable to take out any other loans to attend another college to further my knowledge." (ID 9360)

"The recruiter I worked with moved extremely quickly. I originally came to just discuss classes but before I knew it I was starting in two weeks. The recruiter claimed that I would be able to qualify to grants that would bring my overall loan under $20,000.00. Unfortunately the recruiter 100% lied to my face. I received no grants and my overall loan is over $50,000.00." (ID 9360)

"ITT Tech was not recognized by a number of employers. ITT Tech on my resume was questioned by possible employers about the quality of my education. They claimed to provide a better education then any local university/college. The failed to provide quality education that could help purse a career in electronic engineering. My degree did not hold status with employers." (ID 8916)

"I was told that having a bachelors degree will land me a better job and higher pay. I moved to florida to attend the campus at Jacksonville because it was one of a few campuses that offered a bachelors program. [ ]I was told that 95% of graduates completing the bachelors program will find a job within the first year." (ID 8916)

"After receiving my degree, I did not receive any support from the school in finding a job." (ID 8916)

"At ITT Tech I was told that my credits would be able to transfer to any University. I wanted to further my education by pursuing a Masters degree. I was told that my credits from ITT Tech were only nationally accredited, where most universities in the country are regionally accredited. They could not accept my credits from ITT Tech. My credits would not transfer to a local University because ITT tech is a nationally credited college and most universities are regionally credited." (ID 8916)
"I tried enrolling in multiple schools for a 4 year degree but none of my credits would transfer." (ID 8546)

"Yes. If I would have known I would owe $55,000 just for a bachelors degree and with none of the credits being able to transfer to another college I would have never went to this school. Nobody ever told me what my total would be and I was told I would only owe 2-3 loans after graduating, which in reality was 4-5." (ID 8546)

"And with the burden of having this loan I can't start a family or buy a house." (ID 8536)

"They were not clear about the over all cost and pretty much just put papers in front of me. I felt rushed when they were signing me up and never had a chance to really read any paperwork. They had me sign away not knowing how much the end cost would be." (ID 8536)

"I am barely able to make my monthly (lowered) payments for a degree that will not even be considered credible now. It is impacting my quality life since I cannot afford to buy a home or start a family because of the financial burden." (ID 8503)

"They claimed 92% job placement rate and that they would help graduates find gainful employment." (ID 8503)

"I was continually harrassed on a daily basis by Sallie Mae even though I was laid of from work during the recession. My private loans are in collection. I’ve made a settlement with some shady debt collector that works on behalf of Sallie Mae/Navient called Allied Interstate which I’ve reviewed and have heard they violated consumers rights in the past and been sued. I let on I had $7000 and wanted to do a settlement since my loans overinflated more than by double due to interest. Majestically my "loan collection" cost is a little over $7000 and I didn't see that money go anywhere towards my loan. I think the guy on the phone for the collection company pocketed the money for himself. I had no option but to deal with this place because when I try calling Sallie Mae/Navient it automatically throws me to the debt collector, even if I have a question about my federal loans which are in good standing. Sallie Mae continually charged me a lot of money between me and my wife to put our loans into forebearance during that timeframe when I was out of work." (ID 6568)

"I was thrown paperwork in my face to sign without proper explanation of how much interest the loans were for; no specific number was given, they just said, Don't worry, you dont have to pay until you are done with school." (ID 6568)
"I have been unemployed for 5 years primarily due to the fact that ITT was on my resume. [O]ne employer laughed at it when he read that during the interview." (ID 8356)

"ITT promised 85% or greater job placement in field. Of my graduating class 0 had jobs infield." (ID 8356)

"When trying to find transfer schools I was immediately turned down for transfer credits and told that if I wanted to attend I would be starting from scratch. I graduated 2nd in my class and none of the wasted 2 years was worth anything." (ID 8356)

"The program was advertised as coming to ~$20,000 and when I graduated I had ~$30,000 in debt." (ID 8356)

"The loan paperwork was mostly incomplete and told to sign so that I could get back to class. It was pressure driven to sign so that course work was not missed." (ID 8356)

"ITT showed a job placement rate of over 85% infield, when in reality the rate was closer to 20%. This rate was inflated by taking jobs like Cashier and saying working with a computer is infield. This person is actually working at a local grocery. The inflated Salaries was shown when I was told I could be making upwards of 80,000 and I, top of my class, graduated having a job with a salary around 30,000. The paper work filed for my employment said that I was making 80,000 per year. [T]he reason I know these numbers and how jobs were incorrectly filed is because my wife held an internship in the career services center." (ID 7930)

"My degree was not transferable to any school, and my employer used it as a reason to deny me promotions and raises for quality of work performed. I have checked with multiple Schools locally and across state lines, no credits transfer. The degrees looked at were related and Associate and Bachelor level degrees." (ID 7930)

"Prior to attending ITT I had a credit score over 800, with the massive student loan debt I have missed payments and my score has dropped by nearly 200 points in 5 years." (ID 7930)

"I was told to sign papers and let finance take care of the details, with no choice of who the lender was." (ID 7930)

"I was told to sign papers and let finance take care of the details, with no choice of who the lender was. Loans were handled on the first day of classes saying you need to sign this before you can attend classes, so if you don't want to miss class just sign and head back to class." (ID
"It has caused me a great amount of stress and emotional pain, severe depression, anger that I have to go to therapy and am now on an antidepressant medication. I am very frustrated about this matter and how was lied to by ITT Tech." (ID 9526)

"First they stated that thousands of employers come to ITT Technical to find their employees. They stated that they have a 90% job placement for there students. They promised that their career services would find me a job in my field and that I would be looking at $60,000 a year starting. They also told me I would have a lifetime of career services and if I ever needed help looking for a job they would be able to find one for me. None of which was true. When I" (ID 9402)

"As stated before, their equipment was out of date and there classes were out of date and did not apply to today's technology. 20 years out of date." (ID 9402)

"I have not been able to further my education with high student loans in deferment. It has also affected my credit score." (ID 9402)

"I was maxed out on student loans." (ID 9402)

"I have been in constant stress and anxiety and I regret ever attending ITT. They made me think my 3.6 GPA was something hard to obtain and to be proud of it. Come to find out it really meant" (ID 9402)

"I really did not understand how much money I was going to be in debt for or what my payments were going to be until after I graduated. It was very unclear and they constantly told me I would be able to afford my student loans with a technical degree." (ID 9402)

"[B]ut before it was shutting down employers when i was looking did not like ITT tech they believed they were not as they said they be, nor was there teachings, and yes having itt tech now on resumes will have employers looking the other ways cause of there lies[.] Yes i have had hard time finding work in my field with ITT tech on my resume so i had to take it off to get a detailers job were i clean and wash cars[.]" (ID 9011)

"[W]hen i first started ITT tech they promised me, a $50,000 job, they even told me if i picked this program that there would be a job for me after i graduated out there, and they would help me at all cost, they lied to me i do not work in my field i am a detailed cars , and i am a janitorial cleaner , and i make about $23,000, but it not alot to live on with the high increase of rent, and my
electric bills, and a lot of other bills i have do to the lies of ITT tech." (ID 9011)

"They even told me they help me find work at any time if i need help i called them repeatedly, and no one took my calls, they even ignored my emails, when they did send me jobs it was not even in my field." (ID 9011)

"Looking back now i can say one thing ITT tech lied to the students as well as the government, they never kept there promised, and they put a person in-charge of the school who did not even have a collage degree, and one of my teacher at the time complain about this, and they fired him over it, telling him be quite about this, as if they were doing something illegal, mr. alcock was the teacher he was the only one who took true interest in make sure we got some real world experiences, the lady in question hard to remember her name but i know if You ask Jim Alcock, he would give you her name they were always in a disputed on this matter." (ID 9011)

"I wanted tio go to another school but with my unpaid student loans, i can not go to another collage into actual try to better my life, cause of all the lies ITT tech has done." (ID 9011)

"They didn't disclose the quality of their teachers and later hired graduates to teach the classes they just took and passed without having outside experience." (ID 8770)

"Stress has caused me to gain over 100 pounds which has taken me years to take off and sleepness that has lead to problems during the day including having to limit driving distance due to falling asleep behind the wheel of the car in the past years." (ID 8770)

"I was unable to continue on at SUNY Oswego in a computer program because I had maxed out loans and could not transfer any credits into the SUNY system." (ID 8770)

"Yes when I first enrolled they didnt tell me about cost of books not being included. They did not tell me that there was a limit on student loans that I would hit and have to take out private" (ID 8770)

"We were supposed to have practice interviews to prepare us for the real thing, but we only had 1 and it wasn't helpful. They basically guaranteed us a job straight out of college paying $40,000+ but I was unable to find a job in CNS(my field of study) paying anything close to $40,000." (ID 7929)

"They claimed to be very hands on and have helpful teachers willing to guide us. But most of the teachers didn't take the time or care to really teach us. There were no real hands on practical
"They claimed it wouldn't be expensive and that I would make enough money after graduating that I could pay it off quickly. I have had my degree for 12+ years and I am still struggling to pay back my loans." (ID 7929)

"The job I currently have is all my own doing from research and picking up certifications along the way. My certifications hold more weight than my ITT tech degree ever will" (ID 7476)

"All lies and scams just as if it was sent by someone from Nigeria via email. I graduated with perfect attendance and a 3.92gpa. GPA is pretty much meaningless from there anyways because they pass almost everyone if they show up at least half the time." (ID 7476)

"All lies and scams just as if it was sent by someone from Nigeria via email. I graduated with perfect attendance and a 3.92gpa. GPA is pretty much meaningless from there anyways because they pass almost everyone if they show up at least half the time. They only assisted me on 1 interview ever" (ID 7476)

"I was told by schools NONE of my credits would transfer. I have been told repeatedly my ITT degree is garbage" (ID 7476)

"I have had so much mental stress because of these loans I contemplate suicide just to escape them. I mean what quality of life will I ever have if my loans exceed my ability to live a decent life. I have worked hard my whole life to watch banks and corporations get bailed out at my expense for bad business choices by them. Yet Im stuck footing huge student loans, with huge rates of compounding interests, penalties and fees." (ID 7476)

"Suni Oswego College will not even transfer my credits and will not hire me for a better job without a 4 yr degree. With over $62,000 in student loan debt how could I ever possibly pay for a 4 year degree from scratch? It's bad enough my loans will be there till my death on a 2 yr degree" (ID 7476)

"They never made anything clear about the loans and why they were taking out so many on my behalf. I know of at least 9 loans during my 2 year degree program with them and I know people in 4 year schools that only have a few loans. They never made it clear about the difference of private loans and federal loans. They never told me that my wages would be garnished and only 1 loan would be payed while the others sat that compounding interest. I pay more in student loan debt than I do for rent" (ID 7476)
"They never made anything clear about the loans and why they were taking out so many on my behalf. I know of at least 9 loans during my 2 year degree program with them and I know people in 4 year schools that only have a few loans." (ID 7476)

"My Aunt works a federal job. She was in charge of Hiring and said they threw away any application from ITT Tech as they have had nothing but problems with those students. Their level of education did not meet the basic job requirements. I have met with several people who will not hire ITT graduates as they are taught on pirated software that is not up to industry standards." (ID 2670)

"My financial Aid person was fired before my first semester was up. I receive the pell grant with my GI Bill Benefits. I had signed forms stating this money would be refunded to me within 14 days if the school had been over payed. The school told me the form did not exist, and I gave them a copy and told them where it was on smart forms." (ID 2670)

"I receive the pell grant with my GI Bill Benefits. I had signed forms stating this money would be refunded to me within 14 days if the school had been over payed. The school told me the form did not exist, and I gave them a copy and told them where it was on smart forms, then they began submitting my paperwork to the VA on the very last day possible always blaming the VA for not processing anything and making payments delayed when the school hadn’t even sent the VA the paperwork" (ID 2670)

"I was told at time of registration prior to agreeing to attend that if students have a good attendance rate and a high GPA their credits will transfer anywhere. I have a perfect attendance record in 2yrs of going to ITT, I never missed a class. I graduated with a 3.95GPA, with several recommendations from instructors, yet I found out soon after graduating that my credits would not even transfer to my local community college." (ID 9341)

"It would be impossible for me to go back to school with the debt I carry from ITT." (ID 9341)

"I was not aware that my private and federal loans were separate until I started defaulting on one while paying what thought was the statement for the loan as a whole." (ID 9341)

"[F]ound out that my all of my credits wont be transferring to continue with my education trying to get my bachelors degree in criminal justice in a different college[.]" (ID 7751)

"[H]aving a hard time living life with private loan company calling every day for the past 10 months telling them about the lawsuit and they don't want to hear it and having my credit score be effected with these loans. [M]y stress always increasing with these private and federal loans calling me and causing a lot of stress in my family life too my father is on my back about these
and he is pissed about them calling every day 4 times a day." (ID 7751)

"[T]hey made me rush through all of the cost and payments with smartforms computer site and I was supposed to be had veteran preference with grants and scholarships all the way thru the whole time of studying and they were also repackaging every three months for "scholarships and grants come to find out that they were taking loans out on me and I never knew it and the representative that was with me to me that I was okay and he had to do more paperwork on his end. and I was signing a lot of things and didn't understand all of it that was put in front of me[.]" (ID 7751)

"I was lead to believe that I was taking our a loan from a single entity then after I graduate I started receiving calls from 3 separate entities telling me I needed to pay them money. I was lead to believe that all of my loans would be low interest federal loans not a mixture of federal and private loans." (ID 7702)

"I didn't sign any loans or even approve for them to take out loans. I was an online student and they took care of everything for me[.]" (ID 9712)

"I was told my total cost in loans that needed to be re-paid after I graduate would be in the 12-15,000 range, and later was told an exact number of $12,768. By the time I graduated, my loan was close to $40,000. They told me I would be eligible for certain PELL grants and once enrolled, I was denied." (ID 9364)

"I am going through a period of severe depression and anxiety dealing with the massive amount of debt, and now also dealing with the fact that I have a degree that is greatly devalued by the shutting down of ITT Tech." (ID 8948)

"Examining my options for a bachelors, I realized that due to my already high student loan balance, there would be many out-of-pocket costs to get through the degree program at a pay-to-play school. Too high to enroll in." (ID 8948)

"Had to remove ITT from my resume, because of the belittlement I received during interviews... One question I was asked was, "you know ITT isn't a real school, right?" Followed by laughs. [] Also asked to demonstrate certain job qualities referring to the job I was applying for, which I had no problem, but was disqualified because it's not considered a "real school. I removed ITT from my resume, because I was laughed at in interviews for jobs I applied for." (ID 7718)

"Ive had instructors tell me that they were forced to pass students, even if they weren't learning the material." (ID 7718)
"Was told I could transfer my credits to any college if I moved, where there was no ITT school present. Im trying to enroll in Western Governors University, and my credits will not transfer to that college. Forcing me to start ALL over AGAIN." (ID 7718)

"When employer see ITT Tech on my resume I believe they think it is some kind of joke and not an actual College. Also I had a very hard time finding entry level positions in my field that I was promised were in high demand." (ID 7639)

"Yes, our books were outdated and the programming languages they taught us are now obsolete." (ID 7639)

"My credits don't transfer to any other school but one other school where its very expensive to go to as well this is a private for-profit school just think I could you tell which is a scam." (ID 7639)

"The debt has affected my life majorly, I have a very low credit score and I can't get anything because it. I'm a single mother my credit is ruined. []I would like to start my own business selling aromatherapy bath products, but I can't even get a small loan or anything else because of ITT, I feel like I was scammed." (ID 7639)

"I did not understand exactly how much I would be paying. Had I have known that I would have to pay $54,000 for an education that I am not currently using because there is little to no entry level positions in my field. Also the classes I was told most of them were obsolete now and most of the programming languages are also obsolete." (ID 7639)

"Majority of the times when I asked for my financial paperwork I was given the run around and never received them." (ID 9517)

"I was informed ITT was a fully accredited school and that my credits would transfer to other schools, it was later determined only some credits were transferable, not all that had been stated." (ID 9501)

"Clinically diagnosed Anxiety disorder, I still struggle in poverty as a result of this action to this day 10 years later." (ID 9501)

"I spent several years looking for a cosigner who would allow me to continue academic studies." (ID 9501)
"Every aspect i was unable to get a car, job, i actually became homeless after attending ITT tech for several years until i was rescued by a very generous person who is now my wife. I was employed for the first time in my life 5 years ago after recovering from the trauma that i suffered, i now have a diagnosed anxiety disorder i did not have previous to attending This school." (ID 9501)

"It has killed my credit score." (ID 8762)

"Each semester I would meet with financial aid who would type a bunch of numbers in a computer and say federal will give you this many dollars, so youll need a personal loan for this many dollars after the 2 years I realized they had taken out 14,000 in personal loans for me at 11% interest and I have about 8 separate federal loans." (ID 8506)

"They told me i would have a degree for 33000. I owe 44000 and they tried to send me a paper saying i got a personal loan from them and never signed for an ITT tech personal loan. Told me i received scholarships bit still took the fed loan and did not deduct it[.]" (ID 7892)

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"Having ITT on a resume is a sure fire way get your resume thrown out. Its known that hiring authorities will not look at you any more then they would someone with actual job experience. Could not fin a single job in IT field. ITT was looked at as a joke of a college and that I had no real education that pertained to the job I was applying to." (ID 8347)

"Offered job placement and fairs, none of which were ever attended by hiring agencies or companies looking to hire in the networking systems field. When calling about job prospects or placement was never given any information just told to keep my eyes open. Only opportunity ever was for $9.50/HR help desk job which does not equate to Network admin pay of 65K/Yr. ITT says 80-100% job placement, real number is 50% or less according to studies in NY and MA." (ID 8347)

"Classes in 2004-2006 where based on operating systems and software released in 1998. Not up to date. Half the equipment in labs never worked. Labs were canceled." (ID 8347)
"Employers laughed in my face when I had ITT tech on my resume. [] I felt like going there was a waste of time[]. Jobs laughed at me when I have that on my resume they say ITT tech was not actually a school[]." (ID 8254)

"They didn't explain at all about the high interest rates of the loans. I didn't know that I had a second loan if I graduated." (ID 7490)

"When first showing up to ITT-Technical Institute to gather information to know whether or not I wanted to attend, they gave me the usual run around. Sited an 80-90% job placement ratio in" (ID 6053)

"None of my credits earned at this school will transfer, even ones that ITT-Tech specifically mentioned would take them, Sage College of Albany." (ID 6053)

"I am now currently jobless, struggling to find a place to work that will pay enough to pay my current bills, and all of my ITT-Tech bills. My mild anxiety and depression is only being made worse, especially now that I receive phone calls from debt collection on a debt that I, realistically, just can't afford to pay." (ID 6053)

"ITT-Technical Institute assured me and my mother that, while attending the school, I would be eligible for Financial Aid, as well as many different scholarships and grants that they personally offered. However, the second I began attending, I saw none of this. They gave us little to no legitimate information on the amount of loans I would need, as there would constantly be knew people starting their job in the financial aid department every month that would give me different answers that I just didn't understand. They constantly tried to get my mother to apply for a Student Plus Loan, despite her constantly telling them she would not do so. I saw no financial aid, received no scholarships or scholarship information, even when requested, and right before I graduated, they tried to inform me and a few other classmates that our final semester had not been covered, and that it would need to either come out of pocket, or through a student plus loan. My mother, once again refused, and which forced us to turn to my birth father who I hadn't seen since birth. He applied, was denied, and I was supposedly given a grant that covered it as a result, even though after graduating, they tried to deny having done so and refused to send my transcripts to another school." (ID 6053)

"[I] was told that they had an almost 99% placement rate. After I had attended for some time I met a few students from previous classes and a single one had a job in their field of study. [T]he others I met didn't have jobs in that field and told me ITT had a single "job fair" that they provided to help you find a job." (ID 5123)
"I have been unable to attend any schooling due to the huge amount of load debt i aquired from ITT." (ID 5123)

"They said i was guaranteed a job in my field well I graduated in 2011." (ID 2718)

"Network Administration, 9/20113/2014: ITT Tech is the laughing stock of the IT world. I have listed my credentials on resumes but when I am asked "where did you get your degree from" I get negative feedback and that's where the interview ends." (ID 8439)

"Network Administration, 9/2011 3/2014: The only placement help I received was the school calling me once a month to ask if I had found a job yet." (ID 8439)

"I was told that upon graduation I would be prepared to enter the workforce. I did get a job as an intern. within a week of starting, I was let go for my lack of knowledge. I then learned that the majority of my assignments were graded wrong. I received passing grades for assignments that I should have failed. I graduated with a degree and now realize I didn't learn anything valuable enough to get a job in my field of study. I was pushed through their system just so they could get paid." (ID 8439)

"I was originally told on amount of repayment. and it would become due 6 months after graduation. 3 months after starting the program I was told that I was in default and now had to pay a higher interest rate. Then, after graduating I didn't receive my diploma. After waiting 3 months, I was told I had to pay an additional $1200.00 If I wanted the diploma." (ID 8439)

"They said they had amazing job placements and prospects. The percentage they gave was 86%. I thought that's amazing. Except it wasn't true." (ID 9384)

"No one is willing or was willing at the time I started to realize the school was a scam, to take any credits from ITT. Everyone else knew they were worthless." (ID 9384)

"My spouse has a BA of science in Business Administration. She is at a great company and really succeeding. ITT was supposed to even the playing field for us. Make us more of equals. Instead it has cost a terrible stran on our marriage. All we do is fight about where our futures can go and money. We had plans to buy a home, have children. All that has been tossed aside. I feel our future moving further and further out of reach." (ID 9384)

"They made it seem like they were paying most of the tuition and I would only have a small portion to pay. Them the student loan invoices starting coming in. I even received a collection notice in 2015 for $8,000 I supposedly owed them for a tuition gap in 2013. I never received
notice that I owed this balance prior to that collection letter nor did they try to get a payment to me prior. When I reached out in regards to the notice and requested proof from ITT, they never gave me any response. The collection notices just stopped coming. And the constant calling, until I had already signed up. Then nothing." (ID 9384)

"Due to my student loan debt, I have become majorly depressed and have been hospitalized 3 times during the last year. I really thought ending my life would be a better option than all this debt. I been under a lot of stress of how am I going to pay for all this debt. I dont have family that I can ask to help as most of them have passed away like my mother and father. I have no social life as I can not afford to do anything with my friends due to the lack of money." (ID 5515)