EXHIBIT 8

1. Exhibit 8

(ID 8289), Alabama-Bessemer, Game Design, 3/2007-2/2010:

“I worked as a work study at the college. My job as a work study was threatened by the school because I refused to install pirated software onto a student’s computer. I was told that I had to hurry up and enroll by the end of the week because they didn’t know when they would be starting the program again. My complaints fell on deaf ears and was even told I was the reason I was unhappy. When I explained that the degree didn’t prepare me for anything they responded with "why not do web design?” I told them they didn’t teach web design and they told me to learn it myself. They did not deny the fact that the degree was worthless. I left shortly after. I really tried to make the school a better place.”

2. Exhibit 8

(ID 9720), Alabama-Madison, Electrical and Electronics Engineering Technology, 7/2012-12/2014:

“Oh no, they were very adamant about the school was a quality institute that wouldn’t be going anywhere. If you ever brought up anything you saw about a lawsuit that you saw on the internet they would laugh it off and tell you it was false. The same happened when you saw somewhere that ITT makes the job prospects go away and tried to talk to one of them about it. They were very good at manipulating you into thinking surely nothing could be wrong here.”

3. Exhibit 8

(ID 9060), Arizona-Tempe, 3/2003-3/2010:

“While I was going to school at ITT, the Administration and staff working at the school insured us that ITT was in compliance with all its accreditation and laws. Many times there were discussion of fraud complaints against the school and they were being investigated and ITT assured the students that the Institution did nothing wrong and were innocent.”

4. Exhibit 8

(ID 3721), Arkansas-Little Rock, Criminal Justice, 9/2006-6/2010:

“Adjustment of Records: ITT-Technical Institute is held responsible for their students’ attendance. It is required that no student miss more than one and a half class sessions of each course otherwise they would be dropped from that course. There have been several occasions when students have been marked in attendance when they were absent. I myself was amazingly able to stay in certain courses even though I had missed more than the time allotted. In the beginning students were allowed makeup days but those were canceled. ITT-Technical Institute is required to maintain a certain percentage of attendance.”
5.  [Redacted], California-Rancho Cordova, Project Management, 1/2011-9/2015:

“Mid way through my education I started to hear rumors about ITT Tech. Such as "Employers will just throw away you resume if they see it." I asked my counselor and the program chair about these concerns and was assured that those are just rumors from people that are not in charge of hiring. Since graduating I have applied to countless positions related to my degree and have several times been notified I did not qualify because I went to ITT Tech.”

“To ward the end of my B.S. program there were increasing rumors that the federal government was looking into ITT tech and that its possible it could shut down. The dean asked all the instructors to reassure everyone that this was not happening and the investigation into ITT tech was a normal thing that happens.”

6.  [Redacted], California-San Bernardino, 12/2015-8/2016:

“First with ITT-Techs problem with their accreditation and not informing us put added stress a few months ago and telling us everything is OK and they put on several BBQs to help hide that problem and now with possibly closing their doors, ITT Tech made going through my finals this week horrible and they are still saying everything is OK and there is nothing to worry about. They say they will tell use Tuesday 8/30/2016 what will happen just 10 days before we are supposed to start our new quarter.”


“When I started ITT I worked at a pool tile store. The job placement woman asked if she could report that she actually helped me get the job there.”


“They enrolled me without having any funding because I was supposed to get a GI Bill, which I later received. However, after about $20,000 of classes they threatened to kick me out unless I signed up for loans due to the fact the my GI Bill still had not been received. They had me take out many loans just to stay in school and this was the beginning of the many loans which were to come.”

9.  [Redacted] (ID 8066), Colorado-Westminster, Network Systems Administration, 12/2013-12/2015:

“While attending a classmate asked Dean Isbell if the school was going to close and what that means to our diplomas. He told the CLASS not to worry about anything like that happening.”
10. [Student ID 6661], Florida-Doral, 3/2005-6/2007:

“When I was in my fifth semester I went to see the counselor because I wanted to change school due to the reason too many students were dropping out of class and teachers would make us copy notes and not practice I felt I wasn't learning anything. So I went to the counselor to request a transfer. ...she told me she was quitting she couldn't take it anymore she was being pressure to lied to students. I was appalled that meant she lied to me too...we were interrupted by the dean and I was forced to be out of the office. I waited for her but they told me to come another time...I left and later went to look for her again and they informed me she left for good. I spoke to another recruiter and find out I couldn't transfer my credits.”


“I was already employed before and during my time at ITT Tech. ITT Tech sent mail to my employer asking to be used for employment statistics even through they had no affect on me having gotten work nor on me continuing to have work. Having graduated did not lead to any promotions or raises at my current job.”

12. [Student ID 4413], Florida-Lake Mary, Computer Drafting and Design, 12/2010-12/2014:

“Instructors at ITT Technical Institute would give away points to failing students for them (students) to be able to pass a class, test, exam, etc. This is clearly in an effort to make their records look good on "passing rate" for their students. It always seemed odd to me that every single student I knew had excellent grades, despite some missing class and/or clearly having no clear understanding of their field of study. I remember that I was once placed in a "job" in which I was given an evaluation survey (at ITT Tech) to explain how I felt about this "job". There was a question in it that asked me how relevant was this "placed job" to my field of study. I answered honestly that it had little to no relevance, once my program chair saw my answer, he instructed me to change it, to state that it was very relevant because according to him, answering negatively would "affect my chances of graduating" So with these experiences it is clear that ITT Technical Institute will do all it takes to look good on the books but in reality they just want more and more money from its current and prospective students.”

13. [Student ID 8248], Florida-St. Petersburg, 9/2009-12/2010:

“I also discovered going through school that a lot of students were actually employed by the school or were previous students (recent graduates.) The entire IT department was consisten of recently graduated students.”

“I was pressured into saying I had a job lined up a week before graduation, when I was working with another student on a side project and was still employed in a minimum wage retail job.”

15. [Names Redacted] (ID 7753), Florida-West Palm Beach, Breckinridge School of Nursing and Health Sciences, 6/2013-4/2015:

“The reason I was automatically withdrawn from ITT Technical Institute in 2015 was due to an unauthorized Pilot study the school decided to implement only for the nursing program and only that one Spring semester. Not told to the nursing students, the exam questions did not cover the materials or the books used in class causing 90% of the class to fail. We could not understand what was going on; we questioned our instructor and was told we simply needed to study harder. I did that!! The 2nd exam consisted of the same manner; unfamiliar material not covered in class nor in textbooks. This time I requested a meeting with our Director of Nursing as I was quite concerned about failing the class. The DON assured me that the situation was being investigated by the Corporate headquarters and ITT nursing students nationwide were experiencing the same dilemma. She still never explained this pilot study (which took information from 2-3 other textbooks not given for the class was the ultimate reason why most students were failing. The reason, our class inadvertently found out that different textbooks were being used was due to the fact that one honest Clinical Instructor gave us some tips. Some of us collaborated and investigated and found out the truth.”


“ITT attempted to find me a job but not once did they actual succeed in finding my a interview. ITT even took credit from me finding my own job without any of their help.”


“Where do I begin...?! As I said in my earlier testimonials, I was promised to go to Robert Morris College in Chicago. I walked in the ITT Tech school b/c I saw a commercial. I just wanted to see how the classes compared. During that same visit, I was pressured and bullied into signing on the line. When I asked how much their reply was, don't worry about it, we'll take care of it. When I told them I didn't have a job, so I couldn't pay for it, they told me, don't worry about it. We'll take care of it. When I advised them that I was already thinking of Robert Morris College, they lied to me and told me that they had a higher graduation rate than RMC. It was like a bad used car sales tactic. The recruiter even went into another room and grabbed another recruiter to help close me on the sale. Even worse, they told me that I could always just sign now, then cancel within 30 days. Well, 1 week later, I received a call from the school front office
asking why I missed the first day of class that day, and that I needed to be there tomorrow. When I told them that I didn't want to attend, they said I had to come in and talk to finance. When I went in to talk to finance, they told me that I had already signed the paperwork, and would still be help liable for the loans- whether I dropped out or not. THATS how I got stuck at ITT Tech...”

18. [ID 8014], Illinois-Orland Park, 3/2011-3/2013:

“Prior to the program closing my husband call the main corporate office to get answer of why the program was garbage. He was told many people would return his calls but none never did. This is when we know something was wrong. Around the school a rumor was going around the school or the program was shutting down. I made a comment of the schools facebook page about this. Next day I got called into the schools office to discipline me on the comment. Now 7 days later we got told the program was shutting down and no longer available to achieve our bachelor's degree.”

19. [ID 8796], Indiana-Indianapolis, 9/2011-4/2012:

“I had asked about previously filed complaints and lawsuits against the school and sketchy business practices that I had heard they were involved in. This subject was pushed under the rug and a series of finding ways to dance around the questions were all I really got.”

20. [ID 8523], Indiana-Indianapolis, 9/2008-12/2011:

“After i graduated i got a phone call asking about job placement from the store and i told them the statement above and the response was it doesnt matter as long as you have a job regardless if it is in your field or not we still have to put it in the system that we helped you find a job.”

21. [ID 9130], Indiana-Indianapolis, Network Administration, 6/2010-6/2013:

“They attempted to coerce me to provide a favorable review of their institution on forms they provided. This testimony would have helped them obtain continued accreditation. Of course, I refused to do such a thing. At one point after repeated calls and my declining, one representative actually implied I was contractually obligated to give a favorable review. I responded she should show me where this is captured on any contract I signed. I think at that point, she hung up.”

22. [ID 8214], Indiana-Indianapolis, Information Systems Security, 9/2007-3/2012:

“I was told that I was guaranteed to be placed into a job within my field of study due to their 80% employment rate. Instead they did not pursue positions for me and instead, when I did get my first job within my field they, on a daily basis until I changed my phone number and email...”
address, attempted to have my employer at the time and I to sign a document stating that ITT Technical Institute provided me that job. This was a job I did not attain through ITT Technical Institute.”

23. [ID 7746], Indiana-Indianapolis, Criminal Justice, 3/2009-11/2012:

“They told me the campus I was attending I would be able to graduate from and they ended up shutting down the campus two years into the program and forced us to go to 96 at which was a hour and fifteen min drive for me and I just couldn't do it anymore so I dropped out and the head of the criminal justice program guy called me and pressured me into getting back into it witch later I did the same thing because I could not make it to class on time due to work.”

24. [ID 7737], Indiana-Newburgh, Criminal Justice, 6/2006-3/2010:

“I was told that ITT would help me find a job. That being said, I found a job at a law firm doing medical record requests. It was not in my field of study, and I found this job on my own. After finding out where I was employed, ITT personally called my boss and asked that they explain how ITT helped me get this job. My boss came to me and questioned me on why ITT was calling her. I had to call ITT and tell them to quit calling my work as they had NO hand in helping me land a job whether it was in my field of study or not. They asked me to participate in a commercial about how ITT helped me find a job in my field of study. I told them NO! I ended up having to tell my boss to call them to get the phone calls to my work to stop. They were asking me to lie about their "successful statistics about job placement rates.””


“ITT Tech was currently in a law suit in 2010. ITT Staff told us to keep our mouth shut. They wouldn't let us speak our thoughts to investigtors. They kept staff around and rush us away from them.”

26. [ID 7996], Kansas-Wichita, 6/2011-10/2014:

“Pressured me during class to sign paperwork so I could get back to class and not miss anything. Lied about payments (how much they would be) Even met our class during our "walk" for graduation to sign paper work without disclosure or couldn't graduate.”

27. [ID 7687], Louisiana-Saint Rose, 6/2008-10/2011:

“I also observed them trying to claim credit for fellow students getting a job when career services was not even involved in the hiring process at all.”
28. **[ID 3128]**, Massachusetts-Norwood, 6/2015-8/2015:

“They "did some tricky financing" to apply for a Pell grant for me, and then asked for me to return it so they didn't get into trouble.”

“They shuffle employees around their registrar disenrolled me citing that the did not check my highschool diploma till 4 months after they had it. And that an online highschool diploma doesn't count. I am a vetran the government accepted it why should ITT tech be any different, they promised to pay back my gi bill and negate all funds and then told me 2 weeks later they forgot to let the va gi bill people know they disenrolled me. I asked for paperwork and they gave me the run around saying I could go to school for free if I wanted. I already payed for it. The Dean Bob Duhailey, said he does not know what goes on half the time. The registrar Laura Fiastra, said it's my fault for getting an online diploma and their clerical issue for not checking their paperwork for 4 months. And the financial dean Jillian, said that although she did promise to negate all charges it's not what's best for her company or job. And sorry you were a promising helpful student, too bad there was a clerical issue.”

“They kept calling the mishaps shady issues, and clerical errors and that this would give them a bad image. And that the others that had this problem could go to RCC their partner school and get a GED for a little under 2 grand. Because they have a deal with that school.”

“The fact that they said this happens all the time and it’s always a minor paperwork issue, I'm fed up, I would like to stop this from happening to any other students. It's unlawful.”

29. **[ID 8129]**, Michigan-Wyoming, 9/2008-6/2012:

“I have never been told by ITT itself about any issues. I have found all my information from the news, internet, or friends that have. I was even given information from a fellow colleague about the lawsuit and told to call a number that will give my information over to the Government. When I called the number it was for ITT's attorneys asking me NOT to allow the Government to access my files. I laughed and hung up.”


“See note about ITT having students sign papers to remit left over loan money back to the lender and keeping it themselves.”

31. **[ID 9234]**, Minnesota-Brooklyn Center, Network Systems Administration, 6/2012-9/2014:

“I questioned about the rumors going on around the internet with the school and was told not to believe them, that it was just the internet and people complaining for the sake of complaining. That everything people were saying was lies.”
32. [ID 8246], Missouri-Arnold, 9/2008-8/2011:

“Also when you got a job after graduating that wasn't in your field they would ask you to write down that you used some of your education to get that job.”

33. [ID 8161], Missouri-Earth City, Information Technology - Computer Network Systems, 9/2008-3/2010:

“When I was attending they were being inspected and the teachers informed the students if they didn’t want a useless degree to lie if we were questioned so the school kept it's accreditation.”

34. [ID 6878], New York-Getzville, Computer Networking Systems, 12/2002-12/2004:

“All right after graduation I was called and asked if I had a job, I said yes I worked as a data entry clerk at a bank. They counted that as getting me a job in my field. Data entry is not IT.”

35. [ID 7476], New York-Liverpool, Computer Networking Systems, 8/2006-8/2008:

“All lies and scams just as if it was sent by someone from Nigeria via email. I graduated with perfect attendance and a 3.92 gpa. GPA is pretty much meaningless from there anyways because they pass almost everyone if they show up at least half the time. They only assisted me on 1 interview ever! The interview felt fake and I was promised a call back to test my skills. Which never happened because I think it was mock/fake interview to begin with. After I graduated they called me constantly and wanted me to come down and sign some paperwork saying I got a job in my field of study. I was in the roofing business!!! My course of study was Computer Networking Systems! Their reasoning was, I had talked about setting up a live feed for my business so customers who were working could see their house being worked on from a webpage. [] Call me daily harassing me to come down within the time frame so they could get credit for job placement.”

36. [ID 9011], New York-Liverpool, Computers Electronics Technology, 6/2010-9/2012:

“Looking back now i can say one thing ITT tech lied to the students as well as the government, they never kept there promised, and they put a person in-charge of the school who did not even have a collage degree, and one of my teacher at the time complain about this and they fired him over it, telling him be quite about this, as if they were doing something illegal, mr.alcock was the teacher he was the only one who took true interest in make sure we got some real world experiences, the lady in question hard to remember her name but i know if You ask Jim Alcock, he would give you her name they were always in a disputed on this matter.”
37. [ID 7907], North Carolina-High Point, Computer and Electronics Engineering Technologies, 12/2009-9/2010:

“Was made to sign documents about job placement in the middle of my last semester, was told if I didn't sign I couldn't continue going there.”

“Also I have a defaulted credit on my report due to them charging me for classes I never took.”

38. [ID 3831], Ohio-Norwood, 9/2006-9/2008:

“And to add insult to injury, when I filed complaints with the BBB and CFPB, ITT Technical Institute called me and offered me to come back and audit the classes free of charge. And tried to sell me a program while they were offering this free "audit".”

39. [ID 7987], Ohio-Youngstown, Drafting and Design, 10/2006-10/2008:

“I was a tutor for ITT tech institute in 2007 and 2008. As a student worker for the company (it was a company and not a school) I got to know some of the employees very well. The director at our campus in Youngstown, Ohio was putting pressure on one of the career coordinators to inflate the statistics of student employment after they graduated from the school. Surveys were sent to students to see if they were employed and where they were working. If the student marked working at McDonalds she was to mark they were working in their field of study.”

40. [ID 8508], Ohio-Youngstown, Computer Network Systems, 6/2002-6/2004:

“Career services was not helpful in helping me find a job in my field. I found a job on my own that was in the IT industry, somehow they found out and sent a form to the HR dept at my new job. I was called into the HR office and was asked why ITT wanted to know how much money I made. At that point I was furious. ITT wouldn't help me find a job but they wanted to boost their numbers by using me even though the job wasn't in the field of study. It was a job I could have gotten without going to ITT. (Tech support for a Power Point plug-in software, nothing to do with networking) Now I'm a technical writer going to school for Web development.”

41. [ID 7813], Pennsylvania-Levittown, CNS, 1/2010-6/2012:

“[T]he so called instructors, "Donna Warren“ curved the grades for students bad enough that everyone passed. Having her for a second class, I tested this theory myself and she passed me with out doing any labs, homework or projects. When I decided to part ways with ITT-Tech, the dean, chair of the department, instructors that never heard of before and all the reps called my phone on a regular bases, trying to get me to come back, after 3 weeks of this non stop pressure, I reluctantly went back and nothing changed, there was no job placement, the students where
getting passing grades without doing any labs, homework or projects and dropped again. Again, I stated to get the phone calls again, where I googled every number from that campus and blocked them on my old phone, so I could not be harassed during the day time hours I was sleeping. (was working night shifts at a scrapyard.) During that time, I was also living with my father, where they started calling his home phone to try and plead for me to come back, where he also had to have numbers blocked.”

42. [Name Redacted] (ID 9195), Pennsylvania-Tarentum, Criminal Justice, 8/2009-12/2010:

“The whole signing of the loan process was a whirl wind and was never really made clear to me of what or where exactly the money was coming from. They basically set me up on a computer and clicked through having me sign electronically for the loans. I wasn't ever gave my information to log into or view those accounts or the documents that I was signing. It was a overload of information and they pressured that I was only able to have so much time because of the next semesters classes starting and needing everything completed before hand.”

43. [Name Redacted] (ID 9393), South Carolina-Columbia, Computer Networking Systems, 6/2011-6/2013:

“They told me that I would be obtaining a state of the art IT degree that was designed to be up to date with today standards of the IT field needed to succeed. The classes were outdated material running Windows XP, Microserver 2006. The classes where taught poorly if at all. Numerous classes we just watched hak5 videos that I could have done at home at no cost and another we ate sausage biscuits at the instructors dime to not have to teach. When I complained they threatened to expel me for cheating and inciting unneeded issues for student and staff. I was told that the classes I took would allow me to me able to pass CompTIA, Microsoft, and Cisco certifications. When trying these exams I found they had lied. The school's ED material was years behind the certification material. After taking 6 weeks classes through a certification company I was able to pass. Not due to the studies and training by ITT though.”

44. [Name Redacted] (ID 8923), South Carolina-Greenville, Computer Aided Drafting and Design Tech, 4/2013– 6/2015:

“The job that i eventually got in my field i secured my self but they still had me fill out a document as if they had gotten me the position.”

45. [Name Redacted] (ID 4781), Tennessee-Cordova, Computer Networking Systems, 3/2012– 3/2013:

“I had never received an interview nor did i get a job thru ITT . I was interning with a teacher that has his own business and worked somewhere they allowed interning . He was the one that found me a job . ITT wanted to claim that as them finding me the job even though they had not.”
46. (ID 6013), Tennessee-Johnson City, Paralegal, 3/2010-6/2011:

“I know they gave a student $4,500 for hush money when he found something wrong with his school financial aid...his name is Dameon McLaughlin and I have the email from his girlfriend at the time on my doc page..it was sent and copied on 3/1/2014 at the time of 3:48 AM!!”

47. (ID 8682), Tennessee-Johnson City, Network Systems Administration, 9/2012-9/2014:

“ITT would just blow off the legal problems they were facing. The down played the fact that employers were not all that excited about seeing ITT on a resume. They said that the students and employers did not know what was going on with the school. They also said everything would be fine and there was nothing to worry about.”

48. (ID 5089), Tennessee-Johnson City, Networking Information Technology, 1/2012-2/2014:

“As a student worker, I saw countless illegal activities, including financial aid doctoring federal tax documents with fake signatures and dates before an audit and review from corporate. As a student, the teachers would constantly talk about the lawsuits against ITT and how useless our degrees were in the actual workforce.”


“When I notified I.T.T. that I had obtained employment on my own, they wanted me to fill out a form giving them credit for placing me. They did not assist in placing me in that job in any way and I refused to fill out any forms indicating so. This indicates to me that I.T.T. was willing to engage in deceptive practices to bolster their claims of being able to successfully place graduates in appropriate jobs.”

50. (ID 8903), Tennessee-Knoxville, Project Management, 6/2008-6/2012:

“School constantly stated they would be able to help me obtain a career in my field but was never able to. Once I obtained a career, someone from the school tracked me down and asked me to sign a form stating that they helped me get the job.”

51. (ID 8621), Tennessee-Nashville, Bachelor of Applied Science in Software Development, 6/2008-6/2012:

“We took a class near the end of our Associates program. When we were able to sign up for our Bachelors program, we were forced to take the same class again (and have the same book, twice!). When we complained about this and tried to fight this with corporate, the district
manager had a meeting with three of us. We were basically told that we can keep our mouth shut and continue on (and graduate) or he could expel us from the college, with all of our debt.”

52. [ID 8619], Tennessee-Nashville, Software Application Development, 3/2008-4/2012:

“My class had some issues with ITT executives strong arming us about issues we has with instructors. We did not receive quality instructors, and were also forced to take the same class multiple times over. When we sent a letter to the ITT home office we received a reprimand from the dean of the Nashville campus. She told us that we had two choices, either withdrawal from our studies or shut up and finish. She also advised us that if contacted the corporate office again or if she heard anymore about the lack of instructors or taking the same classes over and over then she would personally see to it that we'd be expelled from ITT.”

53. [ID 8622], Tennessee-Nashville, 8/2008-7/2012:

“We took the same class more than one with a different name. Teaches did not know programming but taught the class. When complaining to the director he threatened to expel us.”

54. [ID 8844], Tennessee-Nashville, Digital Entertainment and Game Design, 5/2005-9/2011:

“Several times during financial aid, the ITT staff person tried several times to get me to forge my father's signature on the Parent Plus loans. I had kept forgetting to get them signed, and after a few weeks he continued to pressure me to just 'make something that looks like his signature.' In the end, I reported him to the dean of the school at the time (Davetta Gibson) and was told that he would be taken care of. The next time my financial aid came around, I had THE SAME GUY who tried to get me to forge documents the previous quarter. He was just doing his job, why would he have been disciplined?”

55. [ID 8862], Texas-Austin, Network Security Administration, 9/2014-9/2016:

“Before the final quarter began, ITT had told the directors that they would not be retained after the final quarter. They were told not to tell the students. When students received the emails from the military they asked about the possibility of the school closing, the dean and financial aid director lied to us in class.”

56. [ID 6946], Texas-Richardson, 11/2005-1/2006:

“I was required to speak to the dean in order to actually drop out of the school. The dean tried to intimidate me into staying when I told him I decided to leave. He told me my grades, for the month or two that I was there, would stay on my transcripts and I would have to "try to explain that to my new schools.””
When I spoke with the counselor, she mentioned job placement in the 90%+ area. They spoke of working with businesses to create the curriculum, and that businesses would look to ITT for new hires. They also discussed salaries, and that most graduates make $60k+ starting out at their new jobs. After attending the school for a year and discussing with my classmates, I discovered this was all false. Most of the jobs offered were in the $8-10 range, and were from places like UPS/FedEx to work in warehouses. The jobs found were not IT related jobs like I was expecting. No businesses that I found reached out or worked with ITT for new hires in the field of IT or networking. The job fair they did have at ITT was a joke. Mostly military recruiters, temp recruiters, or various odd jobs like working at FedEx/UPS for general warehouse work. At the end of my term there, I was pulled into a room and given a survey. The counselor filled out the survey based on my answers. However, it seemed as though he would try and pressure me into giving me the answers he was looking for. For example, I did end up finding an IT job on my own, with no assistance from ITT tech. The counselor kept rephrasing the question on if ITT assisted me with getting the job. I responded no, ITT did not connect or directly assist me in getting the job. He then rephrased and asked if the education I received at ITT helped get the job. I responded no, that I thought having IT background/education on my resume may have helped me get the job, but that ITT did not help me directly get this job. I’m unsure of what he wrote down, but it was a very uncomfortable survey. I believe I was pressured to answer questions in a certain way to benefit ITT.

The first job they helped me get was not in my field of study, and forced me into signing document saying they assisted me in job placement threatening I would not receive my diploma if I did not sign.

While I was enrolled our chair Richard Ivy was found stealing our programs supplies and relisting them. Our new chair after him Jeff Clayton was let go after refusing to lie to us. He came to our graduation and encouraged us to fight the school about being lied to.

I was never allowed to look through the paperwork and was forced to signed or be expelled on the spot. They digitally signed all of the documents for me and didn't tell me they were going to open a bank account with my information to qualify for a loan in the middle of nowhere. I was
informed where my loans were and was told on several occasions that all of my loans would be from the department of education.”


“Many times classes did not last for the duration of credit hours that I was being charged for.”


“Also the class surveys we had to fill out towards the end of course was mention to us to help them improve the services provided to the student body, we complaint about teachers not knowing what they were doing and they never address those issues. They always told us that completing the student surveys were part of assign class grades, and if we didn't complete them then we would obtain a failing grade for that assign work.”

63.  ▉▊▊▊▊▊▊▊▊ ▉▊▊▊▊▊▊▊▊ (ID 7914), Washington-Everett, Network Systems Administration, 6/2013-3/2015:

“For the majority of the time at the institute, we had a Career Services operated by one individual. This man admitted to lying about job leads and sending our resumes out to made-up job openings. The individual was fired after a very long time of getting away with the charade, only to be replaced with individuals that only brought us candidates job leads they had found on Craigslist and nothing more. As future students, we were promised a Career Services that was professionally respected and earned closer connections with companies. Under these promises, I was mislead from the start.”

64.  ▉▊▊▊▊▊▊▊▊ ▉▊▊▊▊▊▊▊▊ (ID 8920), Washington-Seattle, 3/2011-3/2015:

“Ones they lock you in; the same people who do all of the hyping act like you don't exist anymore, most of the instructors treat you like garbage and they pressure you to sign paperwork while telling you not to read because they don't have time for it.”


“After graduating, a friend of mine was working for a local Gamestop as a cashier. His manager was called by ITT asking him to sign paperwork indicating he was working in his field. He had a multimedia degree.”

“I remember taking a survey towards the end of my schooling regarding the education. Each question was broken down with different weighted answers. There was one of 3 answers you could select, 2 answers were worth 25% each and one was worth 50% satisfaction. The questions were skewed in such a way that you would have to answer with 50% satisfaction, meaning the school was getting a much higher satisfaction rating because the way they asked the questions.”


“I also remember that when I landed an IT job (Entry level help desk position), that ITT Career Services asked me to fill out a form to explain how they assisted me in landing the position when in fact they did nothing to help me find or land a job. I didn't oblige in filling out this form for them.”

68. (ID 7688), Wisconsin-Greenfield, Software Application Programming, 12/2006-1/2009:

“Despite this, after I graduated and ITT learned that I had a job, they aggressively pursued me, trying to get me to agree to let them use my job placement as a success story or positive statistic for them. After a good couple of months of multiple attempts to contact me per week, they gave up their efforts.”


“Refused to communicate any procedures and policies unless it would be to their benefit. Sent legal looking letters and emails when I filed a grievance. Lied and said my grievance was settled satisfactorily to BBB and in their office. Used me as a success story without asking me. Lied to new students about my success.”

70. (ID 7816), 3/2014-12/2015:

“School had us conduct surveys and would later ask us why we responded negatively to the "confidential" survey.”

71. (ID 7713), Industrial Engineering, 6/2012-4/2014:

“The school offered the industrial engineering program to me after two semesters of drafting. I switched programs with the idea that i would not have to retake aby courses. The first two semesters had very similar courses with different names. When i tried to contest it went to the
corporate office and never returned, i dropped the class hoping to hear an answer before i graduated, i never did. The campus director had to "move things around" to make it look like i took the class, but what ended up happening was i payed for a class that i never took. And since the curriculum is simalar to a previous course, i basically payed twice for the same course. The entire industrial engineering program seemed unfinished and half assed.”