EXHIBIT 29


“I’m 29 years of age and a African American. I’m married with 2 kids and have no criminals record. Without my college education and degree I have nothing to use to get something to provide for them. Over the past 5 years I have been unemployed and no help to find job placement not even from the ITT Tech themselves. I was told with a college education you can achieve goals in life but to have your education not recognize and honored is a bad feeling. I cant explain how lost i am on how to fix this so i can get a good job. please if anyone is reading please help because this all i have. [T]he employers do not honor my education then i have nothing.”

2. (ID 9225), Alabama-Bessemer, Digital Entertainment and Game Design, 8/2006-1/2010:

“I’ve been ashamed of being nearly 30 years old and living with my parents, being the first person in my immediate family to go to college, and yet bringing home a degree that is effectively worth as much as a paper towel. It got so bad that I stopped going to family gatherings, even on holidays like Thanksgiving and Christmas, because I was utterly ashamed and didn’t want to be seen and known. I never really wanted fabulous success, but I did aspire to be self-sufficient and at least able to afford a small house and take care of myself. Having mucked that up so hard, I couldn’t bear to look people in the eye when talking about careers and degrees. I lied to people out of shame when asked where I was living or what I do for work.”


“I owe a ton of money, I have no way to pay it back as I am unemployed and a single mom of 2 trying to go to a REAL college and get a degree so I can take care of my family! [I] I feel like a failure. I spent two years of my life and have NOTHING TO SHOW FOR! NOTHING!!!! I wake up every day hating myself. ITT TECH has emotionally damaged me. [I] ITT has shattered my self-esteem. I have never felt so worthless before. I wasted two years of my life and thousands of dollars with nothing to show for. I am so glad that ITT Tech has been shut down and can no longer take advantage of innocent people who just want a better future for themselves.”

“ITT has shattered my self-esteem. I have never felt so worthless before. I wasted two years of my life and thousands of dollars with nothing to show for. I am so glad that ITT Tech has been shut down and can no longer take advantage of innocent people who just want a better future for themselves.”

“It has caused anxiety, stress, frustration, humiliation and anger. It has ruined personal relationships because of the debt. I am unable to purchase a house, unable to get decent credit. It is an incredibly shameful experience to know that you worked very hard to get a degree only to find out that employers and colleges laugh at it. It is not worth the paper that it is printed on. The stress, anger anxiety and humiliation had caused me to actively see a therapist to help contend with it all.”


“Being turned down by so many companies over the years almost makes me want to give up trying. My confidence in myself has been crushed because no matter ho many applications I fill out they all return the same response, I do not have what they are looking for. I even tried to further my education by obtaining a masters degree, but quickly found out how underprepared I was to go that far with my education. I was relying more on google and tutorial sites than the knowledge and skills that I learned from ITT. Sometimes I want to just go into a dark room and cry because no matter ho hard I try, and how hard I try to sell myself to a company it gets me nothing but rejection. I want to show my kids that a strong education can help you succeed in life, but so far I have let them down because that has not turned out to be true for myself. The education that I received from ITT has done nothing but cause me stress and emotional pain due to the lack of education and Student Debt from it.”


“I am embarrassed and it makes me anxious and stressed when i have to discuss my education. When i enrolled they advertised huge employers such as the FBI, CIA, and Boeing who would hire from ITT and now after the lawsuits and predatory lending practices that have tarnished any weight my degree needs to carry and has turned into a negative on my resume that i have taken off the school name from my education section.”

7. (ID 8010), California-Lathrop, 1/2006-1/2012:

“I have felt ashamed, hopeless, worthless and anxiety, depression at one dark time I felt like committing suicide because creditors were harassing my family and others that were not associated with me but with my brother in law. I continue to feel anxiety depression and most importantly ashamed. ITT-Tech took advantage of a single mom trying to provide a great future for her children I was promised a great career but instead received false hope and huge amount of debt.”

“Despite my hard work to progress in my career, I have had to omit the education received from my CV, and therefore don’t often qualify for the jobs my peers do.” “The emotional pain of losing confidence after so much rejection has harmed my relationship with my family and friends. The stress from falling far behind my peers caused insomnia and GERD, problems I still suffer with daily.”

9. [Name redacted] (ID 7721), California-San Bernardino, 12/2015-8/2016:

“The value of the degree I am working on is worthless and I am embarrassed to say I am at ITT Tech and embarrassed to let my family and friends know they are having this problem.”


“In my case I only needed two more classes to graduate so it really hit me hard. I couldn’t believe that my hard work and sacrifices were done with no reward. I live in a gang infested city and had a positive image and impact on the younger youth that seen me struggle and keep pushing to finish but now i feel like i let them all down and I am sure they will not make school there number one priority.”


“My lifestyle, motivation and life stress is affected every day due to the ridicule and slander I receive for my educational background from piers and coworkers. The discouragement or embarrassment of my educational background produces a lack of motivation to pursue other career opportunities and forces me to settle with my current lifestyle.”


“I feel sad and stupid I decided to say yes to ITT Tech. I was 19 years old fresh out of high school and the only thing I wanted to do was work with computers. The ITT recruiter sweet talked me into thinking ITT Tech was this great school, and since that I was gonna make such a great salary I was gonna pay back my loans in no time. I also feel terrible for my dad that is still stuck with a loan on his name when he’s 76 years old and he’s got 10 more years to go. I also feel embarrassed when I tell people I’m an ITT graduate, no company respects that degree. It’s like everyone knew they were a fraud except 19 year old me.”

“Depression especially when financial issues come up. I can’t buy a house, I could not even buy my wife and new washer from home depot on credit. It hurts to be denied a normal life style and to force my wife and kids to live it with me. I feel like a failure”

14. (ID 8991), Georgia-Duluth, 12/2010-12/2014:

“I was the first of my family to graduate from college. I took pride in that idea and now I feel nothing but shame and stress from debt collectors calling. I want nothing to do with the degree I have and will probably never pursue this type of dream again as I question my own intelligence.”


“This debt has caused major emotional pain too. Being told that you’ve wasted two years of your life and 40k and you have nothing to show for it, really plays on your emotions. You go from this bright excited person for doing this and struggling your way through it to finish and graduate then to be told it means absolutely nothing to anyone out in the work field over and over again, you finally just give up and feel like a complete failure and embarrassed by the whole process anymore. Your no longer happy with the decision, you no longer want it to be known to anyone and hide the fact that you’ve made this 40k mistake from anyone. What a way to live your life and show your family you’re still nothing.”

16. (ID 8150), Indiana-Fort Wayne, Criminal Justice, Visual Communications, 12/2009-6/2012:

“Because I now struggle with finding a job that pays me decent, something I can tolerate, my confidence in my abilities (despite my degree) has been ruined. I’ve become highly discouraged to even try and make my life better. Anything I wanted to do in college has now stopped entirely. I have no drive to do anything. I go to work, come home and have given up even trying to succeed. I live pay-check to pay check and I went to COLLEGE. I’m stressed, strapped for cash and always worrying if I’m going to be able to pay my bills. I could go on on on. The entire situation has made the death of my son even more difficult. I want my life back. I don’t want to work 6 days a week. I want to have more time at home.”

17. (ID 7027), Indiana-Fort Wayne, 1/2011-1/2013:

“My self esteem has been ruined.”
18. (ID 8830), Indiana-Fort Wayne, Digital Entertainment and Game Design, 9/2004-6/2008:

“My student loans cause me depression because I feel like a failure. I just wanted to better myself by going to college and all I got for it is debt. I had to work very hard to establish my reputation and had to prove myself because of having graduated from ITT. I have had emotional pain because I have had to borrow money from loved ones and sometimes had a hard time coming up with the money to pay them back all because of student loan cost. I feel trapped now because I can’t find a good job and I am getting more and more in debt.”

19. (ID 9592), Indiana-Indianapolis, Master of Business Administration Degree, 3/2002-6/2007:

“I am constantly ridiculed by my friends and even employers for choosing ITT Technical Institute to complete my education. If I could go back in time and do things differently, I would have just walked away and never enrolled in that school. At times, I think it is best to commit suicide, so my loans are finally forgiven. All my husband has to do is give my death certificate to the lenders, so I can finally be free; and him as well. He does not deserve to be chained to a person who will only drag him down due to my student loan debts. My family deserves better, but I feel I have failed them all as a wife, mother and daughter.”


“The feelings of failure, why did I even have to try to get a degree because it has done absolutely nothing for me? Why did I waste my time and effort? Everyday feelings, everyday stress that I feel I wouldn’t experiencing if I were in a career in the field that I was lead to believe was booming.”

21. (ID 8718), Indiana-South Bend, Visual Communications, 8/2009-9/2011:

“Everyday I regret going to this school. []If I could go back in time and change only one thing in my life, It would be attending this school and taking out these loans. I am so embarrassed that this scam happened to me. I don’t even tell my friends that I have a degree because I am so embarrassed when people ask why I don’t have a job in that field if I paid so much for it.”

22. (ID 8911), Maryland-Owings Mills, 2/2006-5/2008:

“I am also ashamed and saddened that I trusted ITT Technical Institute to provide me with a quality education. Once I remove my Associates from my resume because of the ITT Technical Institute “failure” stigma, what will I have that employers want?”

“The whole process has caused me anxiety, impacted my family and left me feeling like I’ve done something wrong.”

24. (ID 7351), Michigan-Troy, Network Systems Administration, 8/2015-6/2016:

“The stress and emotional pain of knowing that I had basically been scammed and wasted 3 semesters worth of my life on a worthless degree and taken on so much debt for nothing has affected me with hard financial woes and self-doubt. I also felt used and taken advantage of.”

25. (ID 6077), Michigan-Wyoming, Computer Networking, 6/2009-10/2012:

“It has kept me up at night thinking about what i can do as far as helping my situation. It has made me feel dumb and taken advantage of. It has made me beat myself up for making such a stupid mistake. I am filled with regret and feeling helpless in debt. I have lost confidence and it made me hate my life. I have been left wide awake at night in sorrow not knowing what ro do. I use to be so happy and optimistic, now im ornery and scared to be taken advantage of again. I have such a hard time trusting any company and even doctors. It makes me question everything esp when someone has somthing to gain.”


“I’m ashamed of my educational institution. I feel I made a poor choice in choosing schools, and now I’m unable to find work to support my family. I’ve become ‘specialised’ in a field that I desire to work in but can’t and have to try to find work as a ‘graduate’ elsehwere but am told I don’t have the qualifications. I’ve been unemployed for over a year.”


“Having this enormous debt has caused me a lot of stress and self doubt. It’s never a good feeling knowing you’ve spent and owe that amount of money for something useless. I’ve spent many sleepless nights wondering how am I ever going to pay this off, and for what? Absolutely nothing, I’ve wasted $50,000, that I certainly can’t afford.”
28. [ID 8867], Missouri-Earth City, 11/2004-9/2005:

“I’m tired of feeling like an idiot for being deceived by this “school.” I’ve spent years working on this debt but it’s not going anywhere. I’ve cried over this debt. I’m afraid to find out what will happen when my husband and I decide to buy a new house and move.”

29. [ID 7768], Nebraska-Omaha, 3/1999-9/2000:

“This is a huge blow to my self-esteem. We have the student loan over my head and being stressed out from them. Unable to buy a house or car.”

30. [ID 2658, 9097], New Mexico-Albuquerque, 6/2002-6/2004:

“I feel foolish for attending this school and believing that it would make my life better.”

“I was the first in my family to attend college, my mother was a high school graduate, my father had an 8th grade education, and my grandfather couldn’t read. I was excited to start this new chapter of my life and bring my children a promising future. I chose a major in the technology field because it offered so many avenues to expand and grow. My dreams were crushed because after graduation that paper meant nothing if I could not perform the basic duties employers were looking for. And I couldn’t because I wasn’t taught how.”

31. [ID 2614], Ohio-Norwood, Computer Networking Systems Technology, 10/1999-12/2001:

“Almost $23,000 of unneeded student loan debt causes a lot of emotional pain and stress. Going in the program to better myself believing their lies that I would have a great future makes me feel like an idiot. I regret everyday walking into their front door. If I had a chance to change it I would. I can’t because I have to stay poor and my family has to live a lesser life because our government allows these parasites to operate and if we don’t pay then the government comes after us. Maybe it’s time that our government stands up for it’s people and dismantle these predatory colleges that try to sucker people in with hopes of making a better life for themselves and families. The ITT Tech commercials are hilariously false. There is no happy ending when you go to that school.”

32. [ID 2834], Ohio-Youngstown, Criminal Justice, 6/2007-12/2012:

“I just feel like I wasted my time, money, and effort on a bogus degree that basically cost me everything! I have nothing to show for it except not being able to properly take care of my mother and hoping my paycheck will cover the bills. ITT is a scam and I can’t live like this, there is no way that what they are doing is legal. I want my life back.”
33. (ID 9579), Oregon-Portland, Visual Communications, 9/2008-6/2011:

“The main word I associate with ITT Tech is “shame”. I feel a lot of shame for being so blind to all the red flags before and during my time there, and it’s something that I’ll be carrying with me for the rest of my life. When people talk about their school experiences during conversations, I do my best to avoid drawing attention to myself because it invites the obvious judgement and commentary.”

“I have not spoken the school’s name aloud in several years for fear that I may remind someone I know that I used to attend that school, and that information is not added to my social media profiles because I worry that my friends and acquaintances will think less of me.”


“This has created a huge emotional and stressful burden and has caused a deteriorating quality of life due to financial hardships that this has created. Also ridicule from other professionals in the industry causing me to stay away from social groups that would be a benefit to my profession.”


“I have been through tremendous amount of stress. All I wanted to do was make my children proud and give them a better life. I was awarded the Outstanding Student Award for my graduating class, but by the time our class graduated they were only 2 students left due to the poor quality of the education. I was stuck I didn’t have any other options.”

36. (ID 9016), Tennessee-Knoxville, Business Management, 9/2014-6/2016:

“Worrying constantly feeling like a idiot because I decided to go to ITT now I have no job prospects in sight but they are going to expect me to start paying on these loans I have. I refuse to pay for because I am supposed to have a nationally accredited college degree. In reality Im in worse shape than when I started two years ago. []I went back to school to set a example for my children, it is very embarrassing to admit 2 months later their Mother still has no job but is in debt all because she trusted a nationally recognized school.”
37. \(\text{(ID 7835), Tennessee-Nashville, 8/2011-3/2013:}\)

“I have a family and it makes me feel low all the time like im not worthy i went to this school for my family to provide them a future and it failed me in a big way. I had to work for hospital transports of beds and supplies for a whole year before moving back to Florida.”

38. \(\text{(ID 8624), Tennessee-Nashville, Software Application and Design (SAD) and Software Application Programming (SAP), 10/2008-6/2012:}\)

“I cannot express how incredibly defeating it is to be saddled with so much debt, to have spent so many years, so much time and effort expended towards a degree to better your child’s life as a single parent, for it to ultimately be deemed just a piece of paper. A forty thousand dollar piece of paper that is not from an accredited school, but an illegally practicing for profit business that has since been forced to close its doors. I cannot mention my schooling in job interviews due to the negative reputation it now has, the school closing and practices have made national news. The fact that I was Valedictorian and Summa Cum Laude, to which I was previously so proud, now mean nothing. I cannot transfer the credits I received so I cannot further my academic career elsewhere, I do not have the time nor the financial ability to essentially redo those four years in college and double the debt to which I already feel the pressure. I feel I been wronged in this, and that I deserve to have this debt erased so as to at least put me back financially before I agreed to attend ITT under false pretenses. Pretenses that the school would not be closing four years after I graduated. Pretenses that I would have a bachelor’s degree from an accredited school. Pretenses that I would be able to take this degree and continue on to get my masters and then ultimately doctorate. Currently my situation in the aftermath of all of this, is that my academic career is essentially now over. Although the forgiveness of debt for this piece of paper would put me back into a position to where I could physically and financially start again.”

39. \(\text{(ID 9440), Texas-Houston West, 10/2009-10/2011:}\)

“Have been working two and three jobs trying to pay a little here and a little there and nothing adds up. I have no other debt and still can’t afford to provide with just one job at my pay rate. I can’t afford to go back to school. I don’t even like anybody to know that I went to ITT tech. Not even my family.”

40. \(\text{(ID 9306), Texas-Houston West, Drafting And Design, 1/2007-11/2009:}\)

“Being in dept makes me feel really depressed, that I am a failure. When I was down on my last dime, I thought that getting an education would change my life and bring me away from the
negatives. But its just worst that I ever was not going to school. Maybe I would of been able to get a home. Even with a regular job without the dept. I was told when I was a little boy, that going to America to find the perfect dream. All I found on my way was stress and dept.”

41. (ID 8717), Texas-Houston West, Information Systems Security, 6/2008-7/2012:

“Now i feel embarrassed to have ITT on my resume because now everyone will ask me what happened to you school closing down. My degree is now discredited and could potentially affect my future and current employment come time for my yearly review for promotions/pay raises. Im not sure how my career will be affected but i will be removing my schooling from all public employment/ social networking profiles and wont reveal my education background until i am asked for it due to fear of ridicule and rejection.”

42. (ID 8540), Virginia-Chantilly, CNS (Computer Networking Systems), 1/2009-12/2011:

“I have lost self-confidence, developed depression, a self of “no-worth”, feeling paranoia, Feelings of sadness, fearfulness, emptiness or hopelessness[.]”

43. (ID 7307), Washington-Everett, Information Systems Security, 12/2002-12/2006:

“Friends who attended other colleges and are now successful in their fields, make me feel ashamed to have chosen to go to ITT. My previous employers, and current employer, refuses to recognize my education, and I’m trapped in a position irrelevant to my education, and beneath my skill, ability, and knowledge level.”


“I am still shamed that I fell for the initial recruiting bullying and continued bullying as I continued my studies at ITT Tech. It felt like their entire purpose was to make me feel ashamed for having come from a low-income family and that they were my only hope to a golden career with their education under my belt. The crushing amount of debt that they send you out into the world with and nothing substantial to show for wears a person down for years.”


“I hold daily the embarrassment of calling my time at ITT an ‘education’. My degree holds no worth in the professional world, and am often glanced over due to my association with the
company. Hindsight is 20/20, but knowing what I know today, I wouldn’t have even considered ITT.”

46. [Redacted] (ID 4097), Wisconsin-Green Bay, Construction Management, 9/2007-12/2010:

“I am embarrassed to say I went to ITT-Tech, and embarrassed to say that I have a degree from there.”

47. [Redacted] (ID 8069), Wisconsin-Greenfield, Criminal Justice, 6/2007-9/2011:

“The constant reminder I get each month from paying the debt is a constant reminder that I went to a “school” that ended up costing me far more than any other reputable school leading to feelings of depression and a sense of failure.”

48. [Redacted] (ID 8742), Wisconsin-Madison, Associate of Applied Science in Criminal Justice, 3/2010-6/2012:

“I struggle and feel like a failure because I was unaware of the fraud I was signing up for.”

49. [Redacted] (ID 7036), Online, 9/2005-9/2007:

“The shame of losing my military position due to financial hardship. The military would not renew my security clearance and I was forced to retire. My wife and I constantly fighting about how we are to pay an extremely high monthly student loan payment. I get headaches all the time. I can’t sleep because I worry and blame myself for going to school. I feel like I wasted my money and hate myself for getting a worthless degree.”

50. [Redacted] (ID 9323), 9/2006-11/2008:

“Going to ITT has casued alot of stress and depression for various reasons. One being all the debt, and money that is being taking from me. The worst part is i was tricked and lied to thinking i was going to have a good job making alot of money. I cant sleep at night, i lay in bed worring about not being able to pay my bills and take care of my family due to the ITT debt and garnishments. All this has caused me to be depressed and shut down, not even wanting to try in life any more because im trapped in debt and cant take care of my family. Some times i feel death is the only way i’ll get out of this ITT situation.”

51. [Redacted] (ID 9402), 6/2010-6/2012:

“I have been in constant stress and anxiety and I regret ever attending ITT. They made me think my 3.6 GPA was something hard to obtain and to be proud of it. Come to fund out it really meant
nothing. Now that all campuses have closed I have been emotionally distressed about having over $28,000 in student loans and nothing to show for.”

52. (ID 5004), 8/2002-2/2004:

“The experience of being swindled by a college has left me wary of attending institutions of higher learning and deeply suspicious of authoritative figures. I have a deep resentment towards sales people, especially those who sell educational products. This experience derailed my life at the age of 17 and its taken me over 10 years to get back in track.”